

How to change subscription type in SanerNow


SanerNow allows two types of subscriptions for an Account.

- a. Auto Increment
- b. Custom

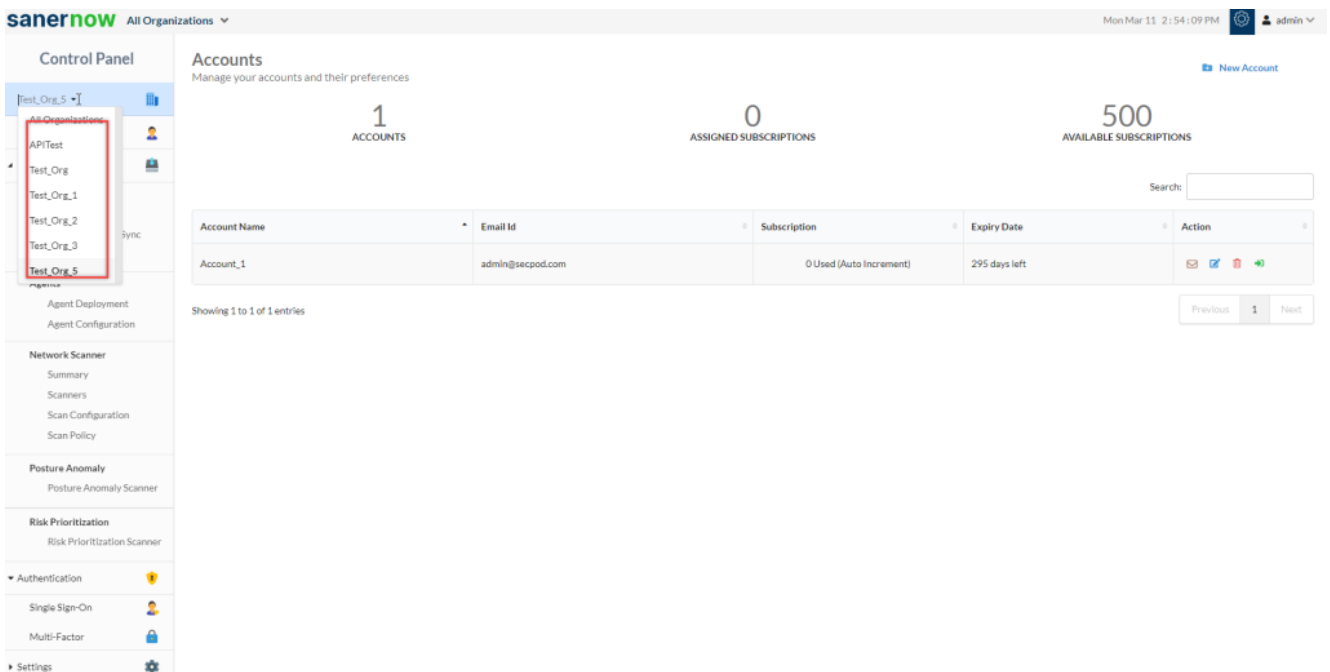
Auto Increment: In this type of subscription, the **Account** can increase the number of SanerNow Agent subscriptions as per demand from the total available subscriptions pool.

Custom: In this type of subscription, the **Account** is provided with a specified number of SanerNow Agent subscriptions. The **Account** can't fetch additional subscriptions if the number of SanerNow Agent subscriptions exceeds those assigned.





Follow the steps below to change the subscription type for an Account in SanerNow.

Step 1: Log in to the SanerNow web console as an **Org Admin**. Click the Control panel icon  located on the right side of the Unified Dashboard page.

Step 2: Click the drop-down menu on the left side of the page. Select the **Organization** to which the **Account** belongs.



The screenshot displays the SanerNow web console interface. On the left, a sidebar contains a dropdown menu for organizations, with 'Test_Org_5' selected. The main content area is titled 'Accounts' and shows a table of accounts. The table has columns: Account Name, Email Id, Subscription, Expiry Date, and Action. The table contains one entry: Account_1, admin@secpod.com, 0 Used (Auto Increment), 295 days left. The top right of the page shows 1 ACCOUNT, 0 ASSIGNED SUBSCRIPTIONS, and 500 AVAILABLE SUBSCRIPTIONS.

Account Name	Email Id	Subscription	Expiry Date	Action
Account_1	admin@secpod.com	0 Used (Auto Increment)	295 days left	   

Step 3: All the **Accounts** mapped to the selected **Organization** are displayed on the right side of the page.



Step 4: Click the icon to **Modify Account Preferences**.

Step 5: The **Allowed Subscriptions** option box allows you to choose between the **Auto Increment** and **Custom** subscriptions type. By default, Accounts in SanerNow have an **Auto Increment** subscription type selected. If you choose the subscription type **Custom**, you must provide the number of subscriptions.

The value you provide in the **Custom** subscription text box should not exceed the total subscriptions available for the Account.

The total number of available subscriptions is shown in red above the **Allowed Subscriptions** option box.

Modify Account Preferences

Account Name (*)

Test_Account_1

Email Id (*)

test@secpod.com

Used Subscriptions

2

Allowed Subscriptions (*) (Available Subscriptions: 998)

☐ Auto Increment

☒ Custom

500



Expiry Date (*)

2024-12-31



Agent auto update



Password protect agent

Provision Tools (*)



Asset Exposure



Posture Anomaly



Vulnerability Management



Compliance Management



Risk Prioritization



Patch Management



Endpoint Management



Cancel

Update

Step 6: Click the **Update** Button to save the subscription type as **Custom**.