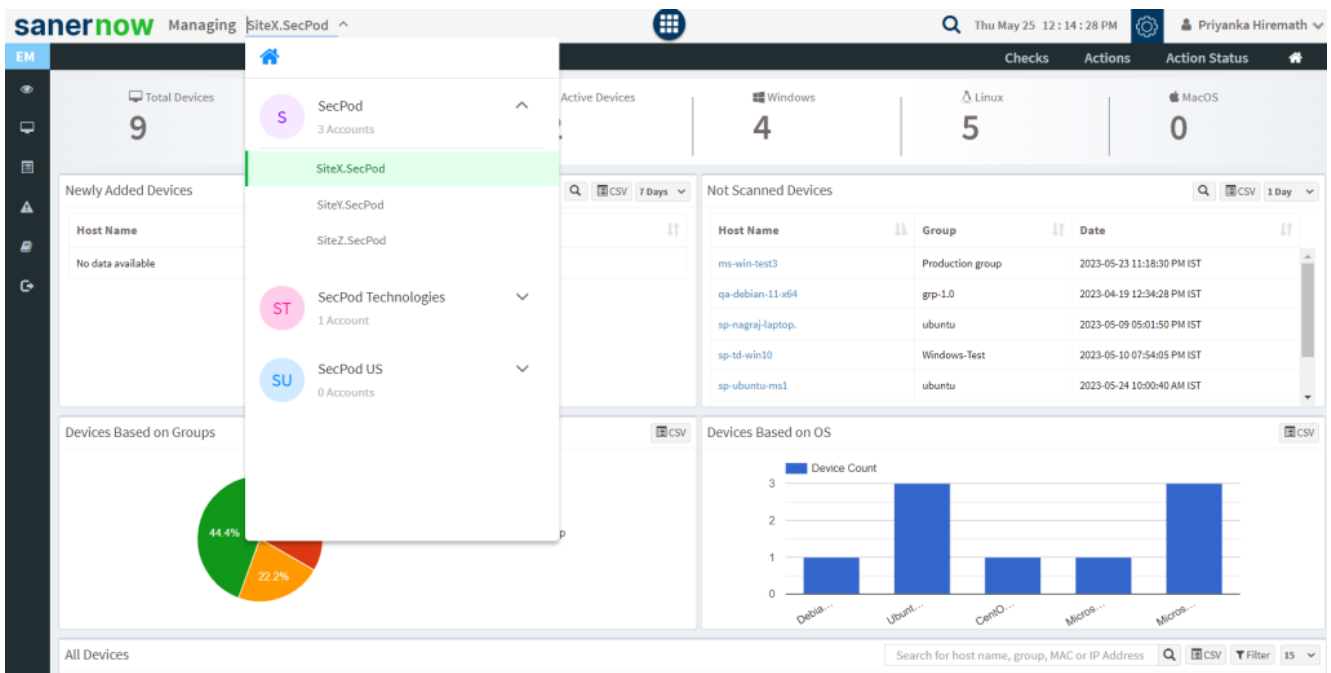
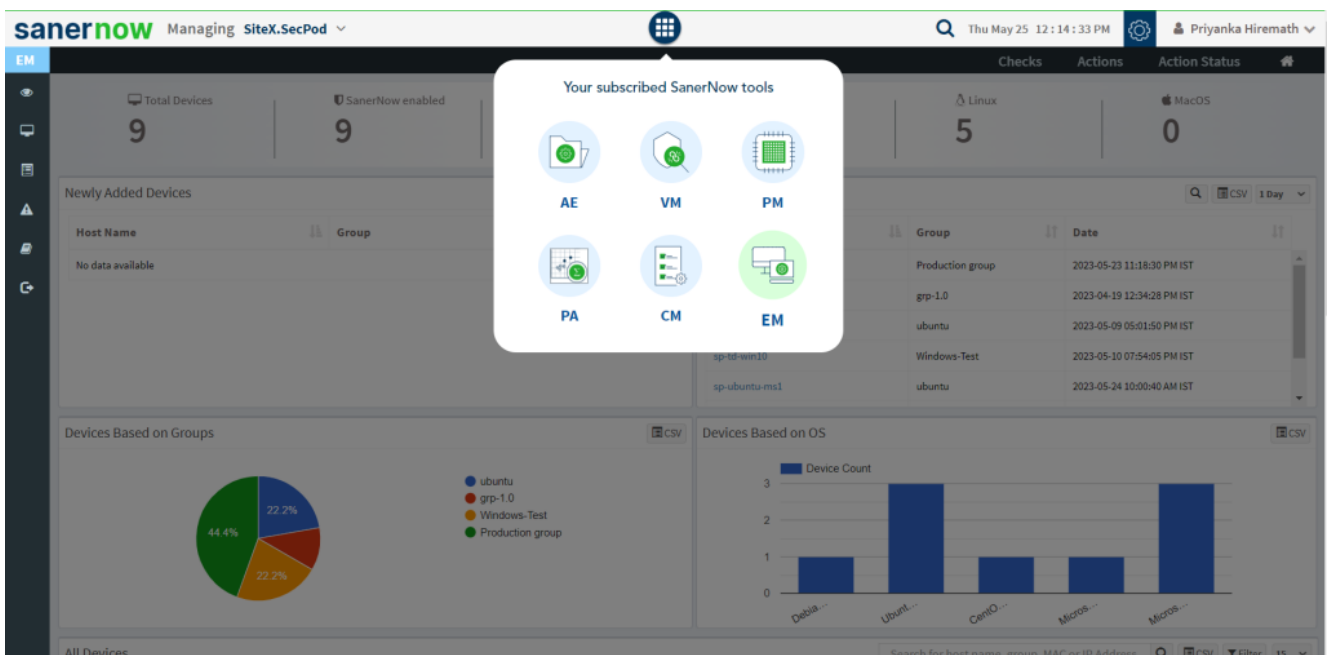


How to check faulty Anti-Virus (AV) status in Windows systems?

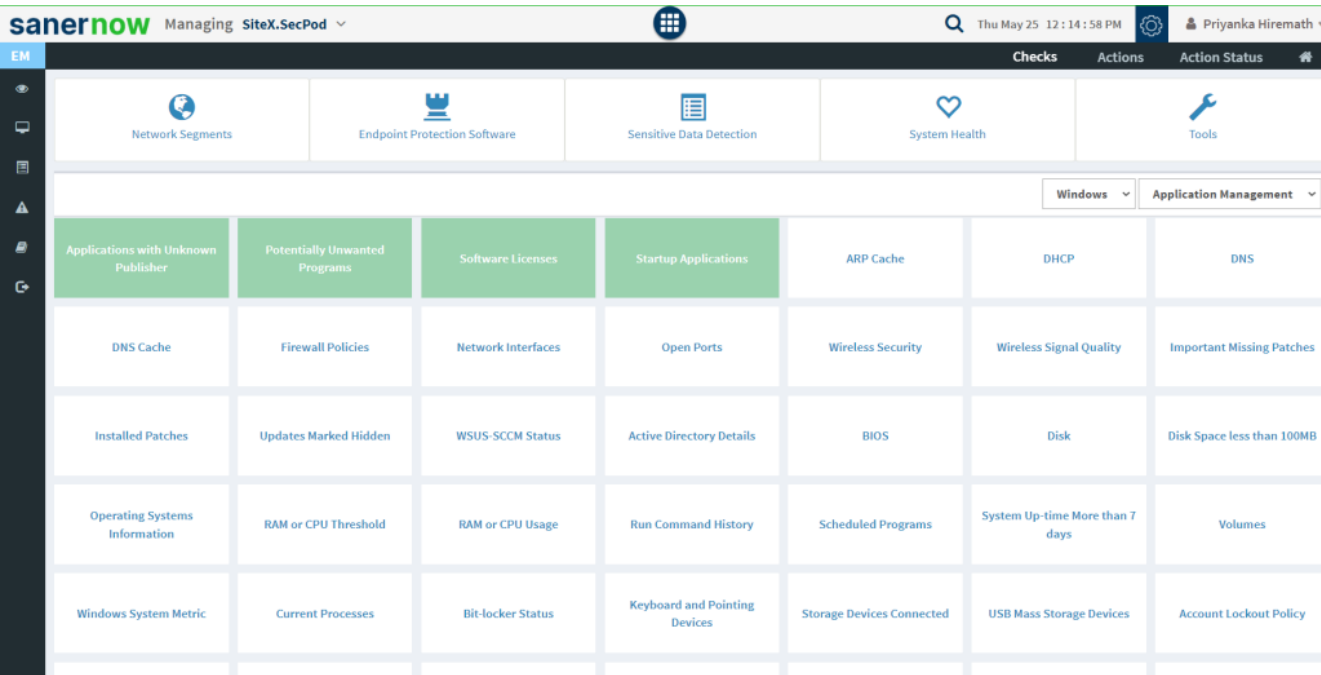
1. Login to SanerNow and choose the **Organization** and corresponding **Account** to check faulty Anti-Virus (AV) status in Windows systems.



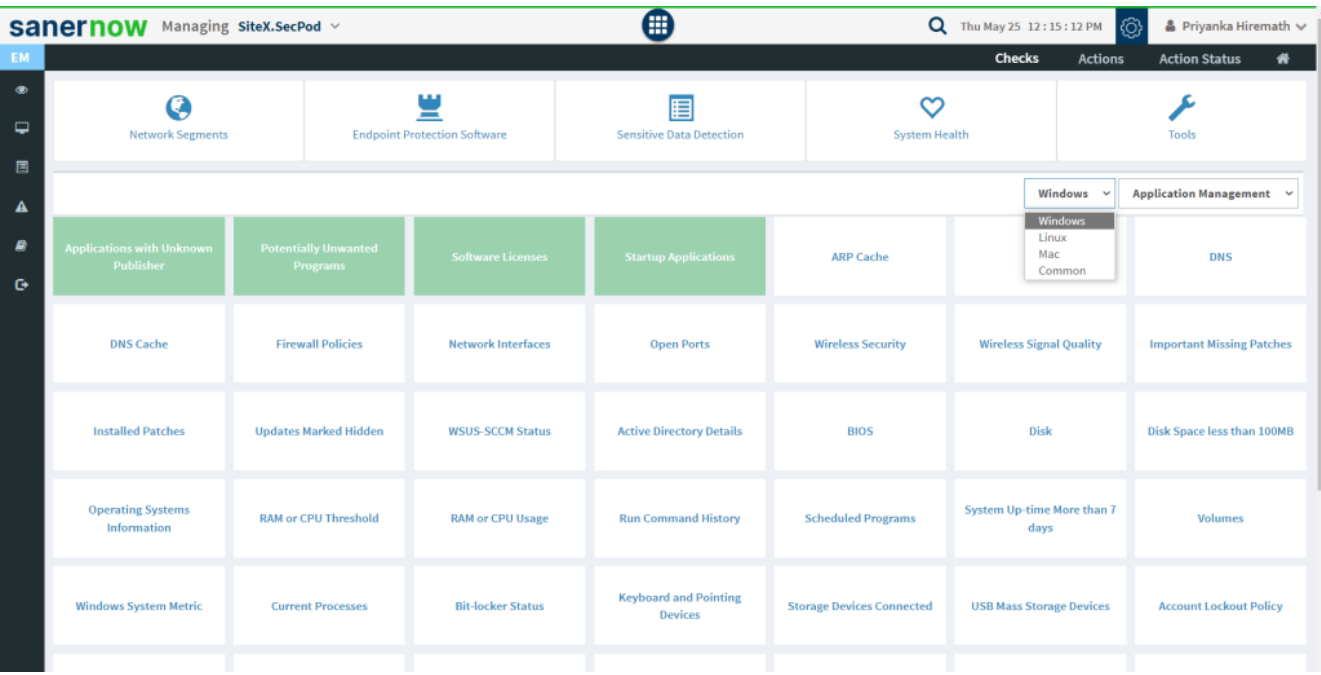
2. Select the **Endpoint Management** module

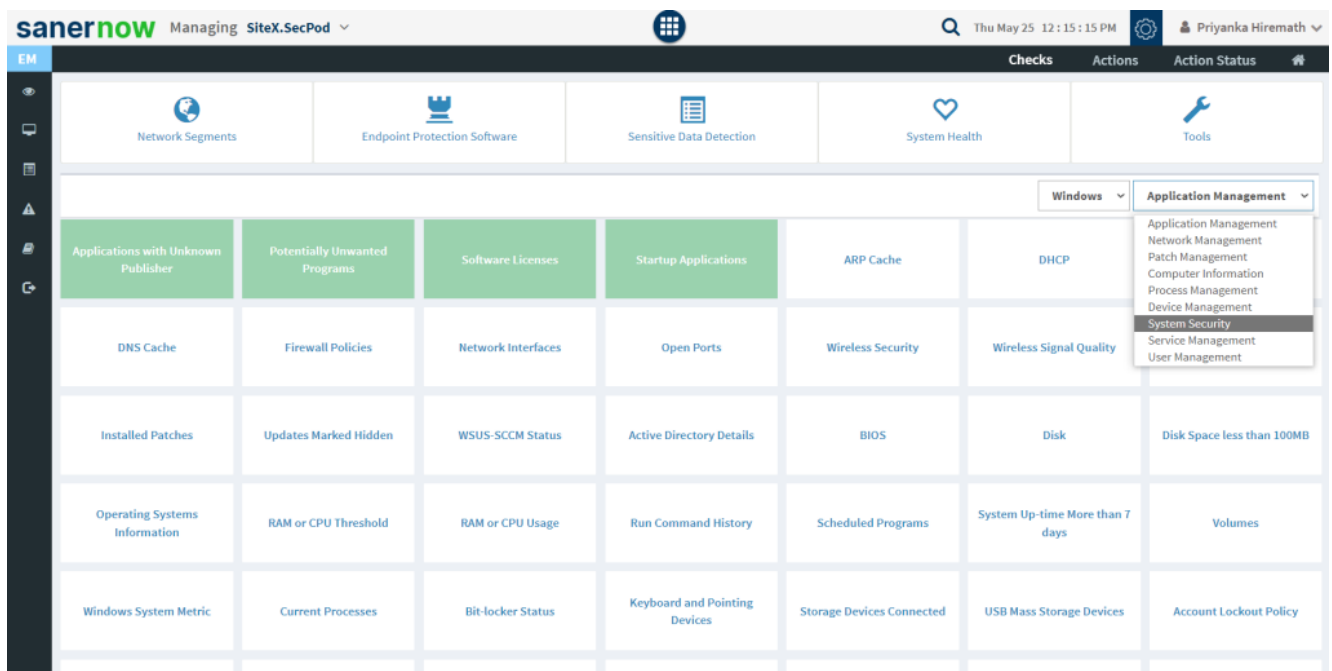


3. Click on **Checks** on the right top corner

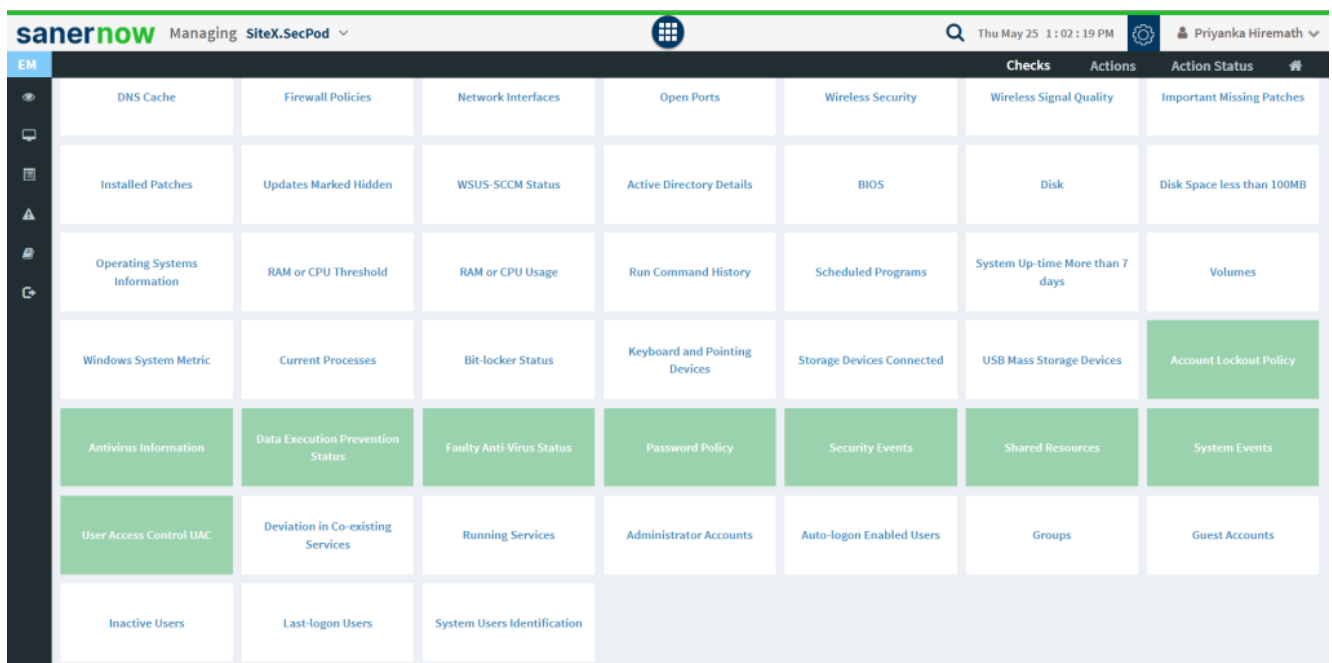


4. From the drop-down menu, select **Windows** and **System Security**





5. Followed by scrolling down, the checks are highlighted in green. Select **Faulty Anti-virus status**



6. To schedule the query execution for the agent, click on **Trigger**. You need to fill up query trigger settings:

- Set the Query run count time in seconds.

Query Trigger Settings

Query run count: 5 time(s)

Run query every: minute(s)

Schedule options

How often: ☒ Immediate ☐ Daily ☐ Weekly ☐ Monthly ☐ Date

Query Trigger Time Frame: HH MM AM - HH MM AM

Update Close

- Set the time in minutes to run the query often.

Query Trigger Settings

Query run count: 5 time(s)

Run query every: 7 minute(s)

Schedule options

How often: ☒ Immediate ☐ Daily ☐ Weekly ☐ Monthly ☐ Date

Query Trigger Time Frame: HH MM AM - HH MM AM

Update Close

- In Schedule options pane, set the **Query Trigger Time Frame**.

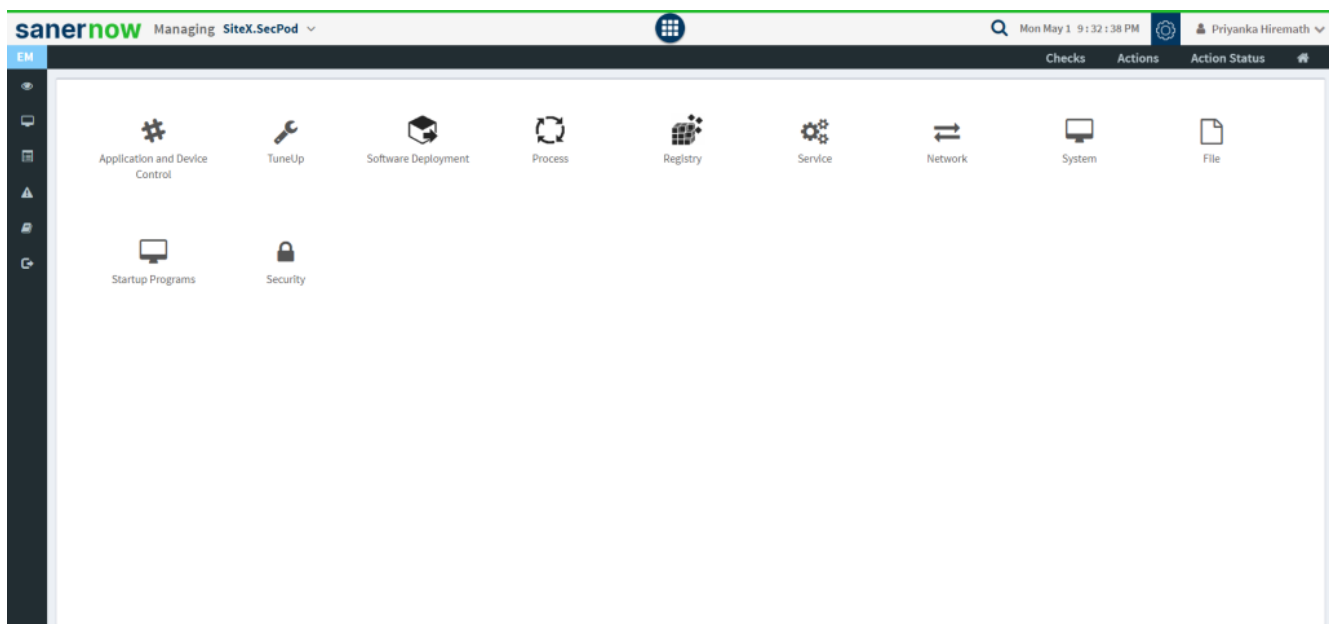
- Click on **Update**.

8. Click on the '**Scope**' to choose the scope of the query.

9. To send the query to agent, click on '**Submit**'.

10. In the **Result Pane**, you can check the antivirus_name, path_to_signed_product_exe, product_enabled. product_uptodate, hosts, device_names. You can fetch the results and download the CSV format of the result pane.

11. You can take possible actions like service start, start process, application management according to the results. Click on the possible action, you will be redirected to **Create Response page**. In **Created Actions**, you will find all the responses created for the following check.



Now you know how to check faulty Anti-Virus (AV) status in Windows systems.