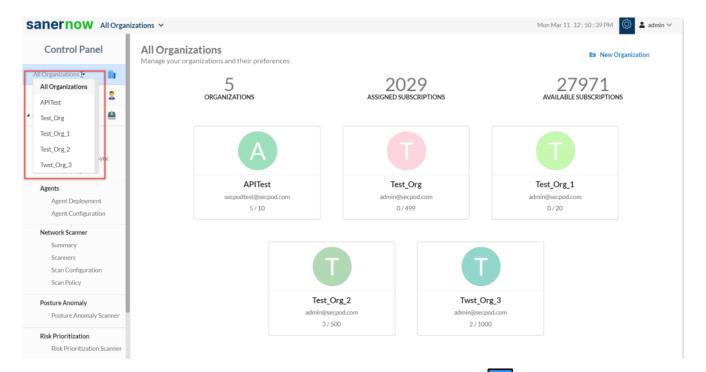
How to use OAuth-enabled authentication in SanerNow mail settings

Follow the below steps to use OAuth authentication in SanerNow mail settings.

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Step 1: Log in to the SanerNow web console as an **Org Admin.** Click the Control panel icon located on the right side of the Unified Dashboard page.

Step 2: Select the organization from the drop-down menu on the left side of the page for which you want to configure mail settings.



Step 3: Navigate to **Settings** on the left side of the page. Click the icon

Step 4: Click the **New Mail Settings** button on the right side of the page. A new pop-up window appears on the screen.

SMTP Host (*)	SMTP Port (*)	SSL Trust	
server host name	port	SSL/TLS	~
User Name (*)	From		
User name	From		
Authentication Basic OAuth			
Basic OAuth			
Basic OAuth Password			

Step 5: Enter the below details on the **New Mail Settings** screen.

SMTP Host -- Enter the SMTP email address of your mail provider.

SMTP Port — Enter the SMTP Port address of your mail provider.

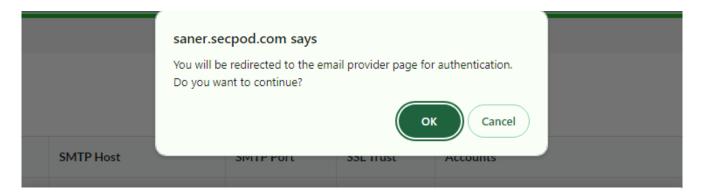
SSL Trust - Select the SSL Trust supported by your mail provider.

User Name — Enter the email address configured for OAuth authentication.

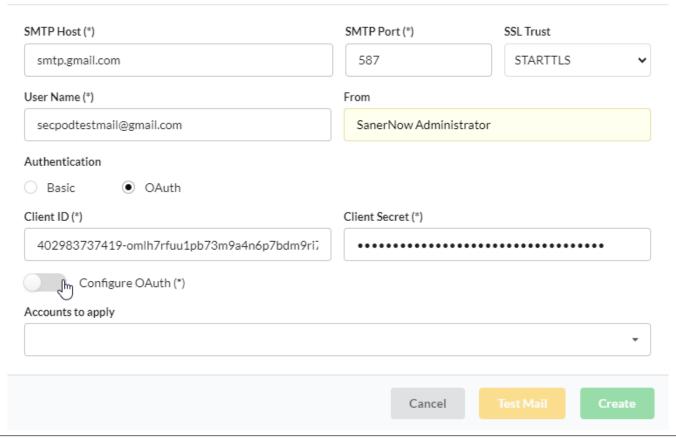
From — Enter the same email address you entered in the **User Name** textbox.

Authentication — Selected the **Authentication** as **OAuth**.

Step 6: Enter the **Client ID** and **Client Secret**. Toggle the **Configure OAuth** button towards the right. A pop-up message appears on the screen. Click the **OK** button. Refer the article - <u>How to</u> create **OAuth Client ID** and **Client Secret for Gmail Accounts**.



New Mail Settings



Note

SanerNow supports Gmail and Office365 email addresses for OAuth authentication. SanerNow will enable the OAuth option if you enter a valid SMTP server address associated with Gmail or Office365.

Note

If you use an Office 365 email address for OAuth authentication, use the details below. Ensure you whitelist the email address in the Office 365 admin portal so that it works seamlessly with OAuth.

SMTP Host: smtp.office365.com

SMTP Port: 587
SSL Trust: STARTTLS

If you use a Gmail email address for OAuth authentication, use the details below.

SMTP Host: smtp.gmail.com

SMTP Port: 587
SSL Trust: STARTTLS

Step 7: You will be re-directed to your mail provider's website. Follow the on-screen instructions to validate the email address, OAuth Client ID, and Client Secret. You will see a **Success** notification on the right side of the page.

Step 8: In the **Organizations to apply** drop-down box, select the **Organizations** you want to use the mail settings. Click the **Test Mail** to trigger a test mail. If the OAuth settings are correct, you will see a notification message on the right side of the screen stating that a test mail has been sent successfully. If the settings are incorrect, you will see an error message on the right side of the screen.

Step 9: Click the **Create** button to save the OAuth mail settings. The OAuth mail settings will now be applicable for all the Accounts in the Organization.